

West Bengal Real Estate Regulatory Authority  
Calcutta Greens Commercial Complex (1<sup>st</sup> Floor)  
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001244

Mrityunjoy Hazra..... Complainant

Vs.

Simoco Systems and Infrastructure Solutions Limited..... Respondent

| Sl. Number and date of order | Order and signature of the Authority  | Note of action taken on order |
|------------------------------|---|-------------------------------|
| 04<br>12.03.2026             | <p>Complainant (mob:- 843631115, email:- <a href="mailto:mrityunjoyhazra143@gmail.com">mrityunjoyhazra143@gmail.com</a>) along with his Advocate Sanchayan Ghatak is present in the hearing physically and signed the attendance sheet.</p> <p>Smt. Laxmi Biswas (mob:- 9818665867 email:- <a href="mailto:laxmi.biswas@simoco.net">laxmi.biswas@simoco.net</a>), being the Legal Representative of the Respondent Company is present in today's hearing through online mode by filing hazira through email.</p> <p>Complainant submitted details of payment made to him by the Respondent through affidavit as per order of the Authority, which has been received on 15.09.2025.</p> <p>The Respondent submitted a payment schedule on 10.10.2025, which has been received on 14.10.2025.</p> <p>Complainant stated that no payment has been made by the Respondent on the basis of their submitted payment schedule till to date.</p> <p>Legal Representative of the Respondent stated that, Respondent Company is facing acute financial hardships, for which, they could not comply with the order of the Authority as well as their payment declaration made through their Affidavit dated 10.10.2025. She prayed for <b>15(fifteen) days</b> time to make a partial refund.</p> <p>Complainant did not agree to the Respondents proposal. He prayed for immediate refund of his invested money along with accrued interest.</p> <p>After hearing both the parties, the Authority is hereby pleased to give the following directions:-</p> <p>A. As per provision of Section 18 of Real Estate (Regulation and Development) Act, 2016 read with Rule 18 of WBRERA Rules 2021, the</p> |                               |

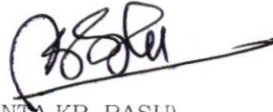
Respondent shall refund the Complainant the principal amount of Rs. **18,84,177/-** along with accrued interest at the rate SBI PLR +2 per cent to be calculated from the date of payment of the principal amount by the Complainant till the date of refund of the same, by the Respondent, through bank transfer within **45 (forty-five) days** from the date of receiving this order of this Authority through email.

B. The Complainant shall send his bank account details to the Respondent within **5(five) days** from the date of receiving this order through email.

C. Respondent is hereby show caused why Section 63 of Real Estate (Regulation and Development) Act, 2016 shall not be invoked against them for wilful non compliance of the Authority's order. The reply shall reach the office within **10(ten) days** from the date of receiving the order of the Authority through email.

With this direction the matter is hereby disposed of.

Let copy of this order be served to both the parties immediately.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority